**Watchman 360**

Release Note: Diagnostic Result Inner Page

May 19th, 2023

# Overview

We are excited to release a new inner page to help you better understand your asset’s by viewing its fault history and diagnostic analysis. This new feature will be releasing on May 23rd 2023 and provides the following benefits:

In March 2023 we updated the *Latest Diagnostic Result* dashboard widget for viewing the faults, recommendations and analyst comments on the asset dashboard, in the Predictive Portal. We now extend this to

* Provide a single page view of asset fault severities over time and each diagnostic results’s details
* Further improve your understanding of the changes to the fault and severities of each asset, over time
* Get the detailed diagnostic report with recommended action and analyst comments, linked to the *Latest Diagnostic Result* widget available on the asset dashboard

# What’s New

* An interactive asset severity trend with the faults and severities for each
* View not only the latest diagnostic result, but also the historical diagnostic results and analyst comments
* Available in one dedicated page for an improved user experience
* This is to compliment the improved Latest Diagnostic Result widget released in March 2023

# How It Works

* Log in to the portal using your URL and credentials
* In your asset hierarchy, select an asset which is currently being monitored by the Expert Automated Diagnostic System and/or expert analysts
* On the dashboard, you will see the *Latest Diagnostic Result* widget with the relevant information
* Click on *View Details* to go to the details page
* Alternatively, navigate to the *Program View* page and from the hierarchy select an asset

# Contact Us!

Additional documentation, software downloads, and other helpful and supporting information for the products may be found at the SymphonyAI Industrial Resource Center at [https://knowledge.symphonyindustrial.ai](https://knowledge.symphonyindustrial.ai/).

If you do not have a login to the Resource Center, you can create one at [https://knowledge.symphonyindustrial.ai](https://knowledge.symphonyindustrial.ai/). Once your login is confirmed, you will have access to all of the information and files to which you are entitled.

If you have problems with or questions about an SAII product, or you need additional assistance, customer support may be reached in any of the following ways. Chat sessions and telephone support require you have an active Service and Support Agreement (SSA).

* **E-mail** [support@symphonyindustrial.ai](mailto:support@symphonyindustrial.ai)**.** Be sure to include a detailed description of the issue, including what lead up to the trouble and any error messages or codes you encountered.
* **Launch a Chat Session with a SymphonyAI Industrial support expert.** Live chat is available Monday through Friday between 9am and 7pm EST from our Web site: [www.SymphonyIndustrial.ai](http://www.SymphonyIndustrial.ai).
* **Call the SymphonyAI Industrial Customer Support Hotline.** (+1) 206-316-8918, option 2 for technical support between 9am and 7pm EST, Monday through Friday.

Thank you for using Watchman 360!

**SymphonyAI Industrial**

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