

Supported Products

Azima DLI Software & Hardware
Effective 1/1/2024

This document services as a written statement to notify customers of pending changes to the supportability of products offered by Azima DLI.

The following Azima DLI, formerly Symphony AI Industrial or Symphony Azima AI, products are supported either fully or on a limited basis.

Supported products are those products that are currently offered as part of the Fluke Reliability products or services solutions to our customers around the globe. Supported products are covered under the policy written in the Product Service and Support Agreement (SSA) Terms and Conditions statement. The latest version can be found here on the online Resource Center, see below.

Items listed under the limited-support sections are those products which are no longer being sold by Azima DLI but still have limited abilities for service by the service's department or supported by our Technical Support staff.

This document is subject to change without notice.

For latest, visit the Resource Center, <https://knowledge.AzimaDLI.com>:

[Resource Center > Software Downloads / Documentation > Terms and Agreements](#)

Supported Software:

- **ALERT™ Family (ExpertALERT™, StandardALERT™, ViewALERT™)**
 - ALERT 5, TRIO 5
 - ALERT 4.0, TRIO 4.0
- **ExpertALERT-Cloud Subscription (formerly PortalALERT™)**
 - ALERT 5
- **ALERT Multi-plane Balance™**
 - 3.0 for TRIO/DCX/DCA-60, 4.0 for TRIO
- **ALERT Real-time Analyzer™**
 - 2.0 for TRIO 3.60
 - 4.0 for TRIO 4.0
- **ALERT Online Engine™ 3.0**
- **ALERT Replication Wizard™**
 - For version 3.60 for TRIO 3.60
 - For version 4.0 for TRIO 4.0

Supported Hardware:

- **TRIO® Family of Data Collectors**
 - TRIO C8 (CA8, CX8)
 - TRIO C10 (CA10, CX10), Third Generation (V3)
 - TRIO H8 (HA8, HX8)
 - TRIO DP-2, DP-2H
- **WATCHMAN Online Systems™**
 - SPRITE™ i110 / i120
 - Watchman AIR™
 - Accel 310™
 - Accel Gateway

Limited-Support Software:

- **ALERT Version 3.6x**
 - Limited-Support Availability Period until 8/25/24

Limited-Supported Hardware:

- **SPRITE i1600, SPRITE i400, SPRITE i800**
 - 5 years from purchase
- **TRIO CA6/CX7, TRIO CA10/CX10 (First / Second Generation) TRIO HA10/HX10**
 - Limited Service Availability Period until 3 years from purchase date
- **TRIO DP-1**
 - Limited Service Availability Period until 10 years from purchase date

END-OF-LIFE STATEMENT

Azima DLI Products

In keeping with accepted industry practices, Azima DLI periodically may elect to discontinue certain products for a variety of reasons, including:

- The product is obsolete at the end of its natural life cycle
- Key product components are no longer being manufactured
- Obsolescence of technology

A product is identified "End-of-Life" (EOL) when it can no longer be purchased / ordered from Azima DLI. Many products that are labeled "End-of-Life" are simply replaced with a newer revision level of the same or similar product line (ExpertALERT as an example). However, some products are labeled "End-of-Life" when their technical capabilities no longer suit the needs of the marketplace, and therefore no further revisions will be available. To encourage customers to take advantage of new products or technologies, upgrades or exchange promotions are sometimes offered when a given product is "End-of-Life". These are limited offers.

Product obsolescence has implications for the availability of technical support and other services. A limited "Service Availability Period" is a period of time for which Azima DLI will continue to support a given product after its EOL date. Service availability periods vary depending on the type of service in question. Azima DLI's standard guideline for commercial products' Service Availability Period is 3 years, subject to parts availability. If resources are available beyond this period, Azima DLI will continue to provide specific services on a case-by-case basis as long as it is commercially reasonable to do so. Azima DLI honors any existing government or commercial contracts which call for service availability periods that are different from those indicated above.

Contact your Azima DLI sales representative for more information regarding the appropriate upgrade path for End-of-Life products.

Azima DLI has discontinued the sale of the following major products:

<u>End of Life Products Line</u>	<u>Product Version</u>	<u>End-of-Life Effective Date</u>	<u>Service Availability Period End Date</u>
SPRITE i800	I800	10/1/23	5 years from purchase
ALERT (EA, SA, VA)	3.6x	10/1/21	9/30/24
SPRITE i1600	i1600	8/26/21	5 years from purchase
SPRITE i400	i400	6/1/20	5 years from purchase
TRIO DP-1	TRIO DP-1	12/7/18	10 year from purchase
TRIO H10 Controller	TRIO HX10 /HA10	12/7/18	3 year from purchase
TRIO C10 Controller, V1, V2	TRIO CX10 / CA10	12/7/18	3 year from purchase
TRIO 7/6 Controller, SN >270	TRIO CX7 / CA6	12/7/18	3 year from purchase
TRIO 7/6 Controller, SN 270 and less	TRIO CX7 / CA6	9/30/16	9/30/16
Precision Reference Tool	PR-1, PR-2	12/31/16	12/31/20
ALERT Online Engine	2.x	4/21/15	4/20/19
SpriteMAX	All	4/21/15	4/20/19
SPRITE Non-pro i400	i400 (first gen, non-pro)	4/20/15	4/20/18
TRIO 8-Series (Motion line)	CX8/CA8 (Motion line)	1/1/15	12/31/18
Sprite Roamer / ICU	3.4 / Sprite	5/1/13	12/31/13
ALERT (EA, SA, VA)	3.5x	1/1/13	10/1/17
DCX Data Collector / Analyzer	RT/XRT/DCX-9/X10	9/1/12	9/1/17
DCX, Serial numbers <1000	RT/XRT/DCX-9/X10	9/1/12	6/30/13
DCA-60 Data Collector / Analyzer	All	9/1/12	9/1/17
DLI Watchman DCA-31IS	Intrinsically Safe	8/1/12	10/1/16
ALERT (EA, SA, VA)	3.4x	10/1/11	12/1/16
DLI Watchman DCA-31B	(color screen)	8/1/11	8/1/16
ST-101 Screening Tool	All	10/1/09	9/1/12
DLI Watchman DCA-50	All versions	10/1/08	10/1/13
DLI Watchman DCA-31	Ver. A (grayscale screen)	1/1/05	1/1/10
DLI Watchman DCX Online	a.k.a DCX Convertible	1/1/02	1/1/07
DLI Watchman DCA-20	DCA20	1/1/00	1/1/05
DLI Watchman DCX (Fujitsu)	DCX1200, DCX2300	1/1/00	1/1/05
DLI Watchman DCX	DCX P-233	1/1/00	1/1/05
DLI Watchman DCX	DCX HH-400	1/1/00	1/1/05
DLI Watchman 8603	All	1/1/00	1/1/05
DLI Watchman DC-7	All	1/1/97	1/1/02
DLI Watchman Full-Time	All	1/1/96	1/1/01

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